

QUEST ENTERPRISE SERVICES

ACCESS REPORTING

5 EASY STEPS TO RFP SUCCESS



PART OF THE QUEST ANALYTICS FAMILY OF SOLUTIONS

Quest Enterprise Services (QES) Access Reporting is an **excellent complement to your Quest Analytics Suite (QAS)**, allowing your teams to use the Self-Service Sales Tool within QES to fulfill standard proposal requests. At the same time, your **analysts will still be able to use the QAS to run in-depth analyses** (like disruption, mapping and custom access reporting) that provide the in-depth analysis they depend on.

YOUR TEAM
CAN BE UP
AND RUNNING
IN DAYS



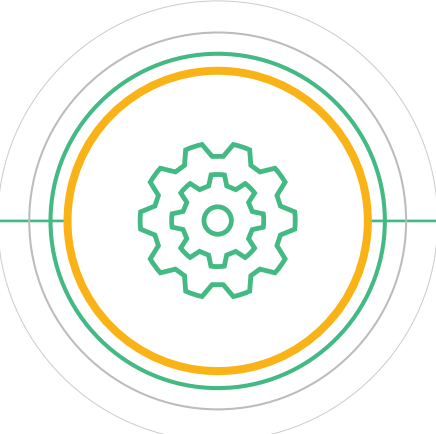
HIT FAST-FORWARD ON STANDARD REPORTS

Grow your business and remain competitive by automating your standard proposal requests.



SELF-SERVICE SALES TOOL

- Payer Sales Team members can easily create standard access reports for sales proposals.
- Minimum on-boarding needed as inputs are consistent with processes already in place - such as "Access Analysis Request Form."
- Sales can find the best product/network fit without relying on Analyst Team.



CLOUD-PLATFORM

- Easily scalable to support a National Payer who has over 200+ sales members running reports daily.
- Reduces the amount of time to fulfill reports from days to minutes.
- Run multiple reports simultaneously.
- Track reporting metrics over time.



ADMINISTRATIVE TOOL


- Access Analyst Managers maintain control of the data by working with Quest Analytics Client Services to set default report settings on a per-product level.
- Configured to QAS project settings, allowing for consistent data outputs between QAS & QES Access Reporting.
- New users can navigate the report process with ease - no need to update or modify report standards.





INTRODUCING QUEST ENTERPRISE SERVICES (QES) ACCESS REPORTING

Let's walk through the 5 easy steps it takes for your teams to create standard access reports in minutes.



Sample Medical PPO Network Analysis

Created for
ABC Health Pl

Created by
Quest Analyti

September 2021

Network Analysis - Employees Without Access
Access Summary By City

September 2021

Created for: Sample Company Name - Willis Towers Watson

Created by: Quest Analytics

Access Analysis: Medical - Kansas City Market PPO

Distance Method: Estimated Driving Distance

Employee Group: Employee Census (KC Metro)

Provider Group: PCPs

1: Provider counts represent
#: Provider access points
P: Unique providers
L: Unique provider locations

State Name	City	Employee #	Provider #	Distance
Kansas	Easton	40	PCPs	
Missouri	Strasburg	39	PCPs	
Kansas	Hillsdale	36	PCPs	
Missouri	Concordia	36	PCPs	
Kansas	Dover	38	PCPs	
Kansas	Fontana	32	PCPs	
Kansas	Edgerton	29	PCPs	
Missouri	Osawatomie	26	PCPs	
Missouri	Pleasant Hill	35	PCPs	
Missouri	Cloveland	26	PCPs	
Kansas	Lansing	24	PCPs	
Missouri	Waverly	24	PCPs	
Missouri	Buckner	43	PCPs	
Missouri	Napoleon	29	PCPs	
Missouri	Levasy	22	PCPs	
Missouri	Lone Jack	29	PCPs	
Missouri	Jeches	23	PCPs	
Missouri	Ormsk	25	PCPs	
Missouri	Drexel	17	PCPs	
Missouri	Alma	17	PCPs	

CREATE
YOUR
REPORT IN
MINUTES!

Network Analysis - Employees With Access
Access Summary By City

September 2021

Created for: Sample Company Name - Willis Towers Watson

Created by: Quest Analytics

Access Analysis: Medical - Kansas City Market PPO

Distance Method: Estimated Driving Distance

Employee Group: Employee Census (KC Metro)

Provider Group: PCPs

1: Provider counts represent
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P: Unique providers
L: Unique provider locations

Employees With Access											
Employee		Provider		With Access		Counts		Average Distance			
Group	#	Group	Standard	#	%	#	L	1	2		
Employee Census	5,808	PCPs	2 in 10 miles	5,099	87.8	1,033	1,007	176	2.5	2.8	

Key Geographic Areas											
State Name	City	Employee #	Provider #	Standard	With Access #	%	Counts #	Average Distance 1	Average Distance 2		
Missouri	Kansas City	1,965	PCPs	2 in 10 miles	1,965	100.0	515	1.7	2.0		
Kansas	Kansas City	419	PCPs	2 in 10 miles	419	100.0	40	1.8	2.0		
Kansas	Overland Park	393	PCPs	2 in 10 miles	393	100.0	114	0.9	1.2		
Missouri	Independence	227	PCPs	2 in 10 miles	227	100.0	49	1.7	2.3		
Kansas	Lenexa	200	PCPs	2 in 10 miles	200	100.0	38	1.5	1.5		
Kansas	Shawnee	170	PCPs	2 in 10 miles	170	100.0	0	4.8	4.8		
Missouri	Lees Summit	168	PCPs	2 in 10 miles	168	100.0	59	1.6	1.6		
Kansas	Missouri City	101	PCPs	2 in 10 miles	101	100.0	10	0.6	0.6		
Missouri	Claitrie	72	PCPs	2 in 10 miles	72	100.0	36	1.2	1.3		
Missouri	Blue Springs	61	PCPs	2 in 10 miles	61	100.0	19	1.2	1.2		
Kansas	Leawood	53	PCPs	2 in 10 miles	53	100.0	61	0.8	1.1		
Missouri	Lexington	49	PCPs	2 in 10 miles	49	100.0	9	1.9	1.9		
Missouri	Greenwood	49	PCPs	2 in 10 miles	48	98.0	0	3.9	4.4		
Missouri	Excelsior Springs	47	PCPs	2 in 10 miles	47	100.0	11	2.2	2.2		
Missouri	Liberty	45	PCPs	2 in 10 miles	45	100.0	9	1.4	1.4		
Missouri	Kearney	44	PCPs	2 in 10 miles	43	97.7	0	6.5	6.6		
Kansas	Edwardsville	43	PCPs	2 in 10 miles	43	100.0	0	5.3	5.3		
Missouri	Stilwell	42	PCPs	2 in 10 miles	42	100.0	0	4.2	4.2		
Missouri	Higginsville	42	PCPs	2 in 10 miles	42	100.0	5	2.7	2.7		
Missouri	Bates City	48	PCPs	2 in 10 miles	41	85.4	0	7.2	7.5		
Missouri	Harrisonville	41	PCPs	2 in 10 miles	41	100.0	12	3.6	3.8		
Missouri	Missouri City	41	PCPs	2 in 10 miles	41	100.0	0	8.1	8.1		
Missouri	Platte City	40	PCPs	2 in 10 miles	40	100.0	3	3.2	3.4		
Kansas	Clearview City	37	PCPs	2 in 10 miles	37	100.0	0	7.0	7.0		
Missouri	Camden Point	41	PCPs	2 in 10 miles	38	87.8	0	7.7	7.7		
Missouri	Farley	32	PCPs	2 in 10 miles	32	100.0	0	4.2	4.2		
Missouri	Raymore	32	PCPs	2 in 10 miles	32	100.0	0	2.7	2.8		
Kansas	Bonner Springs	33	PCPs	2 in 10 miles	31	93.9	0	7.7	7.7		
Missouri	Hardin	42	PCPs	2 in 10 miles	29	69.0	0	7.1	7.2		
Kansas	East Lynne	28	PCPs	2 in 10 miles	28	100.0	0	8.1	8.1		
Missouri	Spring Hill	27	PCPs	2 in 10 miles	27	100.0	0	7.4	7.4		
Missouri	Camden	26	PCPs	2 in 10 miles	27	103.8	0	8.1	8.1		
Kansas	Leavenworth	26	PCPs	2 in 10 miles	26	100.0	1	3.5	8.6		
Missouri	Richmond	27	PCPs	2 in 10 miles	26	96.3	4	3.2	3.7		
Missouri	Freeman	34	PCPs	2 in 10 miles	25	73.5	0	7.3	8.2		

Show members with and without access.

Network Analysis - Employees With Access
Access Detail By Zip Code

September 2021

Created for: Sample Company Name - Willis Towers Watson

Created by: Quest Analytics

Access Analysis: Medical - Kansas City Market PPO

Distance Method: Estimated Driving Distance

Employee Group: Employee Census (KC Metro)

Provider Group: PCPs

Employees With Access											
State Name	County	City	Zip Code	Employee #	Provider #	Standard	Counts #	With Access #	%	Average Distance 1	Average Distance 2
Kansas	Johnson	Bucyrus	66013	13	PCPs	2 in 10 miles	0	13	100.0	6.2	6.2
		Clearview City	66019	37	PCPs	2 in 10 miles	0	37	100.0	7.0	7.0
		De Soto	66018	8	PCPs	2 in 10 miles	0	8	100.0	5.8	5.8
		Gardner	66030	14	PCPs	2 in 10 miles	0	14	100.0	6.7	7.8
		Leawood	66206	6	PCPs	2 in 10 miles	4	6	100.0	1.1	1.1
			66209	13	PCPs	2 in 10 miles	22	13	100.0	1.1	1.5
			66211	34	PCPs	2 in 10 miles	35	34	100.0	0.7	0.9
			66215	12	PCPs	2 in 10 miles	36	12	100.0	1.2	1.2
		Lenexa	66219	12	PCPs	2 in 10 miles	0	12	100.0	2.7	2.8
			66220	23	PCPs	2 in 10 miles	0	23	100.0	2.2	2.2
			66227	37	PCPs	2 in 10 miles	2	37	100.0	2.1	2.1
			66250	40	PCPs	2 in 10 miles	0	40	100.0		

Show average distance to the 1st and 2nd closest providers.

Customize the Cover Page with your logo, title, contact information and more.





STEP ONE:

CREATE THE COVER PAGE

Start by creating your cover page. The Self-Service Sales Tool easily walks you through the required fields.

QUEST ANALYTICS

Caitlin Gutoski
Caitlin.Gutoski@quest...

New Access Report

● Cover Page — ○ Access Analysis — ○ Population — ○ Page Options — ○ Review

1 Product

Product Type*
Medical

Product*
National PPO **2**

Internal Client Identifier

3 Cover Page Information

Company Name Requestor Name

Logo
Company Logo

Report Title

Created By Name

Cancel Next

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1 Select your Product Type

For Example

- Behavioral
- Dental
- Medical
- Pharmacy
- Vision

2 Select Product

3 Enter company

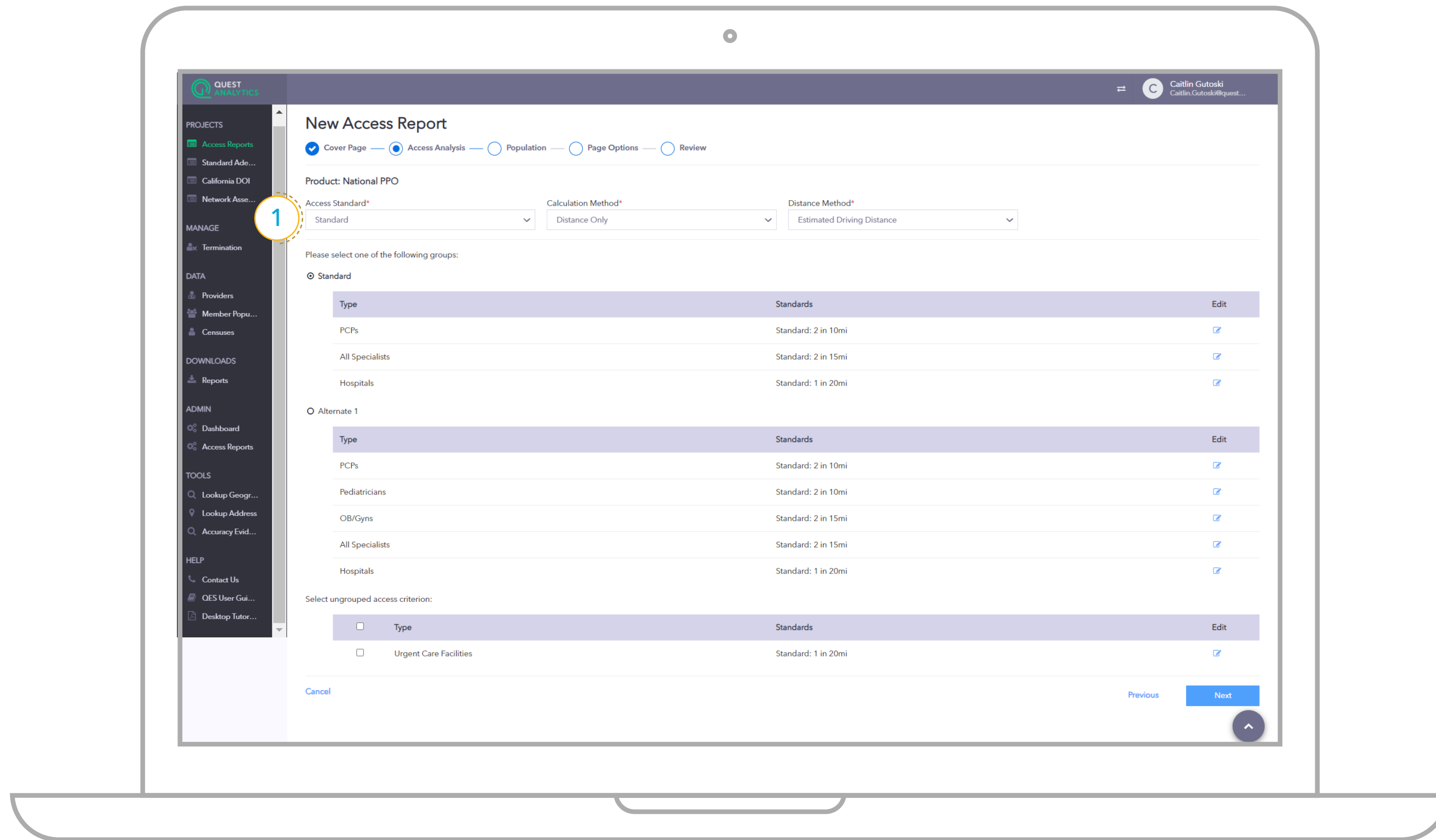




STEP TWO:

CREATE YOUR ACCESS ANALYSIS

This is where the **automation magic happens.**



ACCESS ANALYSIS SETTINGS

- 1 You can use the default provider, specialty and facility groups as well as create new groups that you need for the request. These groups are taken directly from your QAS project settings.

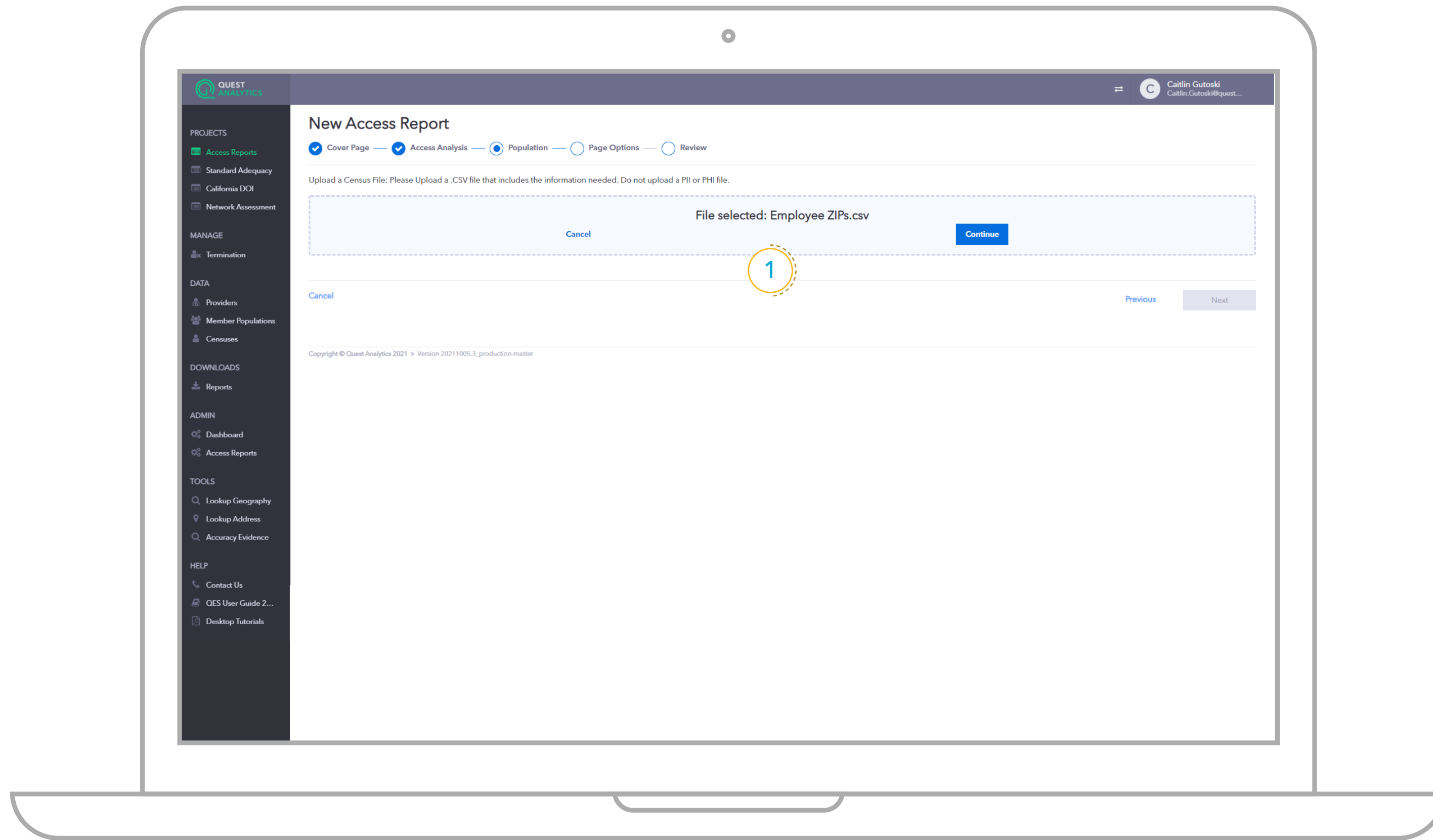




STEP THREE:

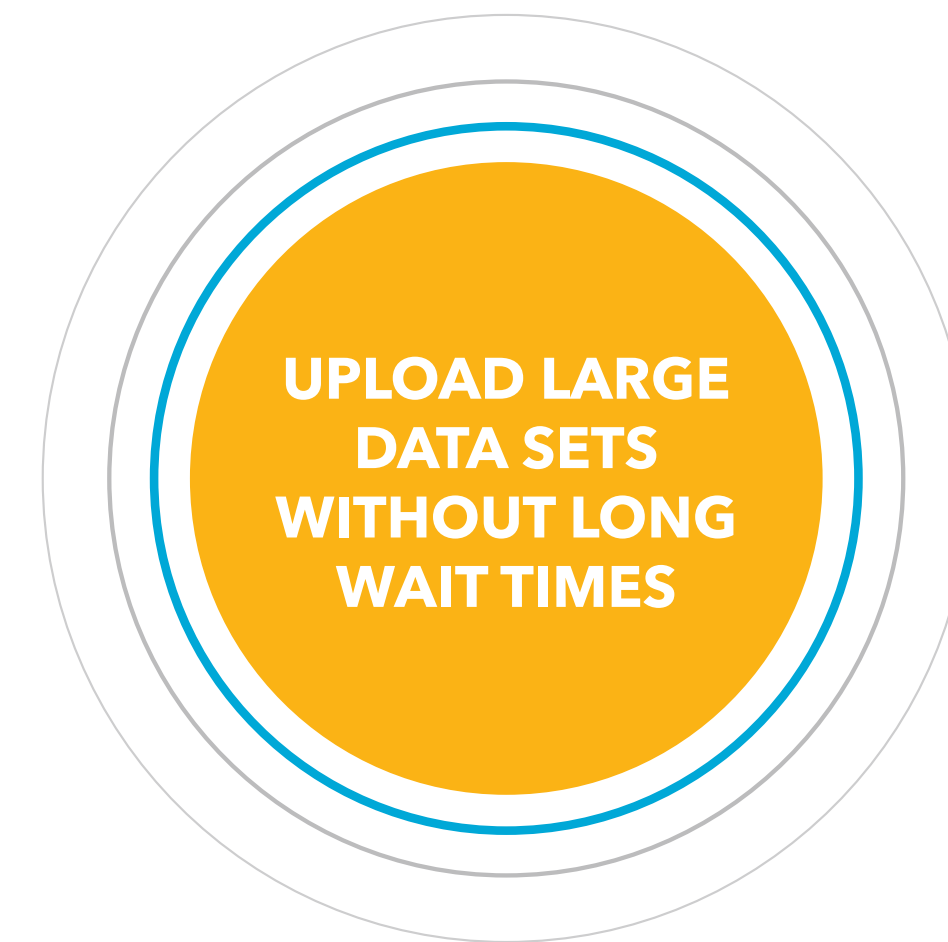
UPLOAD YOUR CENSUS FILE

Choose the census file (or employee file) you'd like to use for your report.



POPULATION SETTINGS

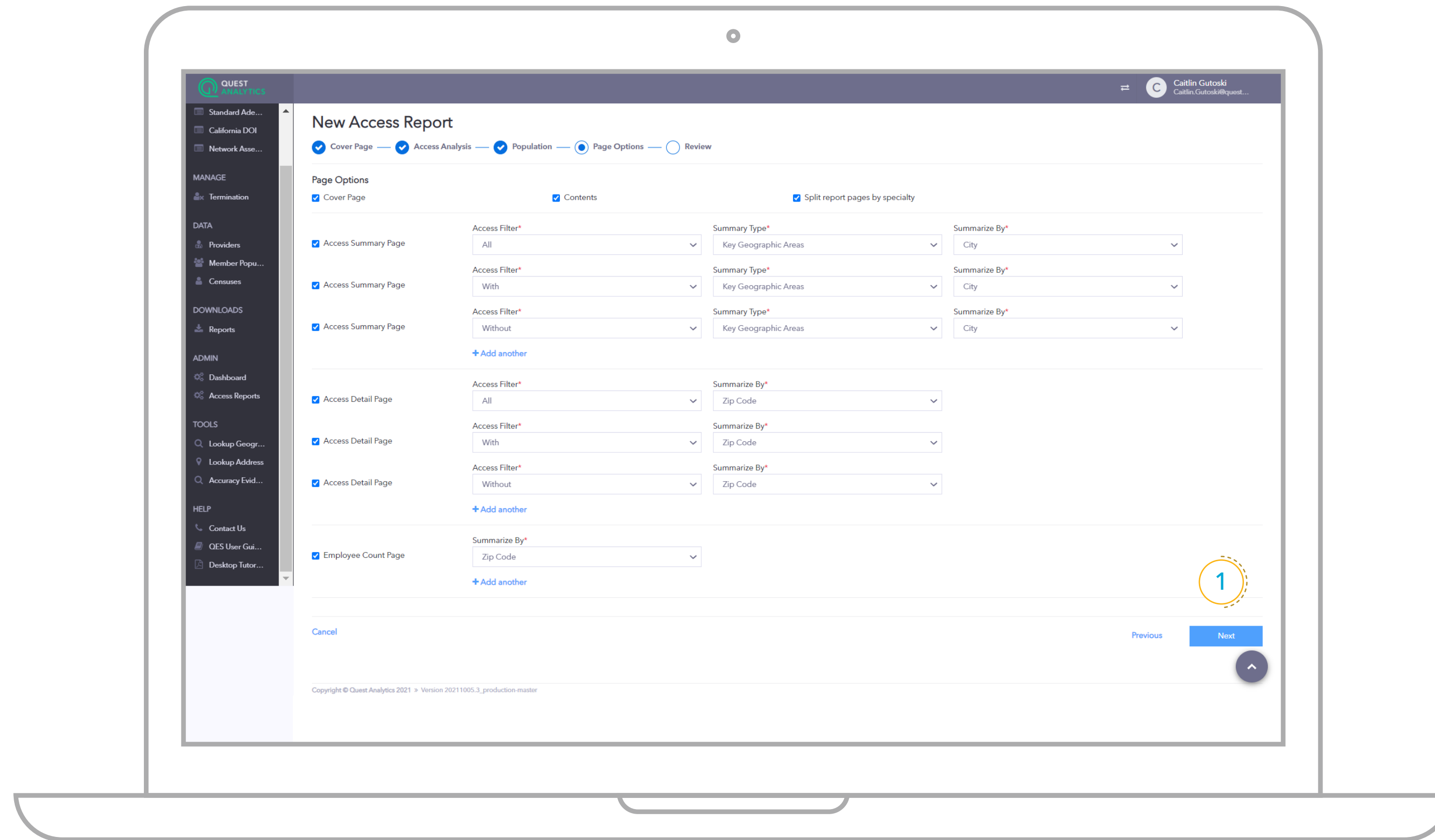
- 1 Upload census file



4

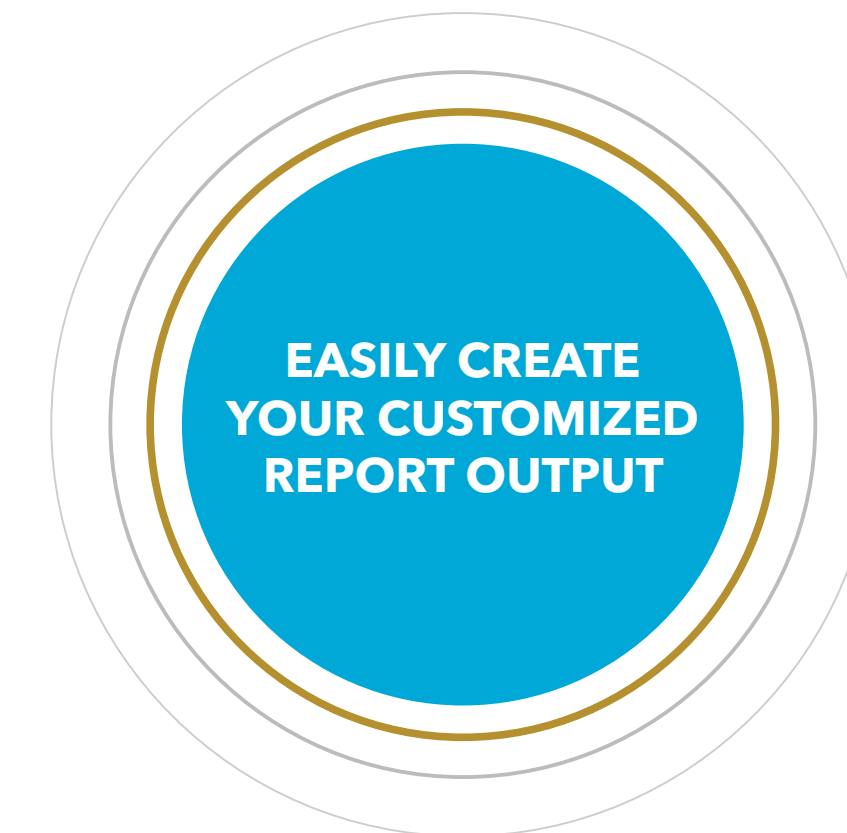
STEP FOUR: REPORT PAGE SET UP

Select the pages and **information you would like included** in your final report.



PAGE OPTION SETTINGS

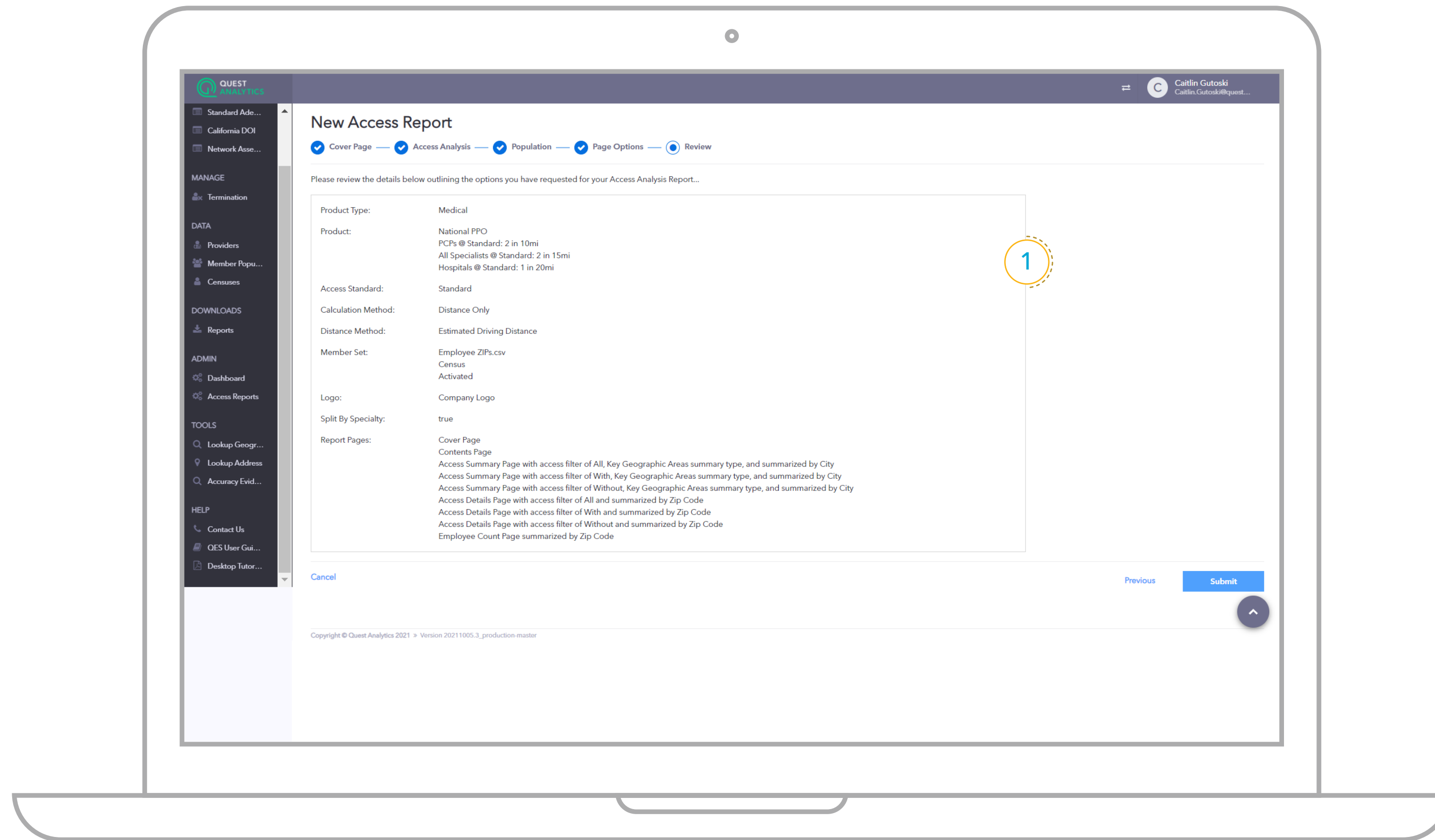
- 1 These default settings are dictated by your analyst team and inspired by what is currently set up in QAS.





FINISH: REVIEW THE REPORT

That's it. Review the information you'd like to include in your report and print the results.



REVIEW

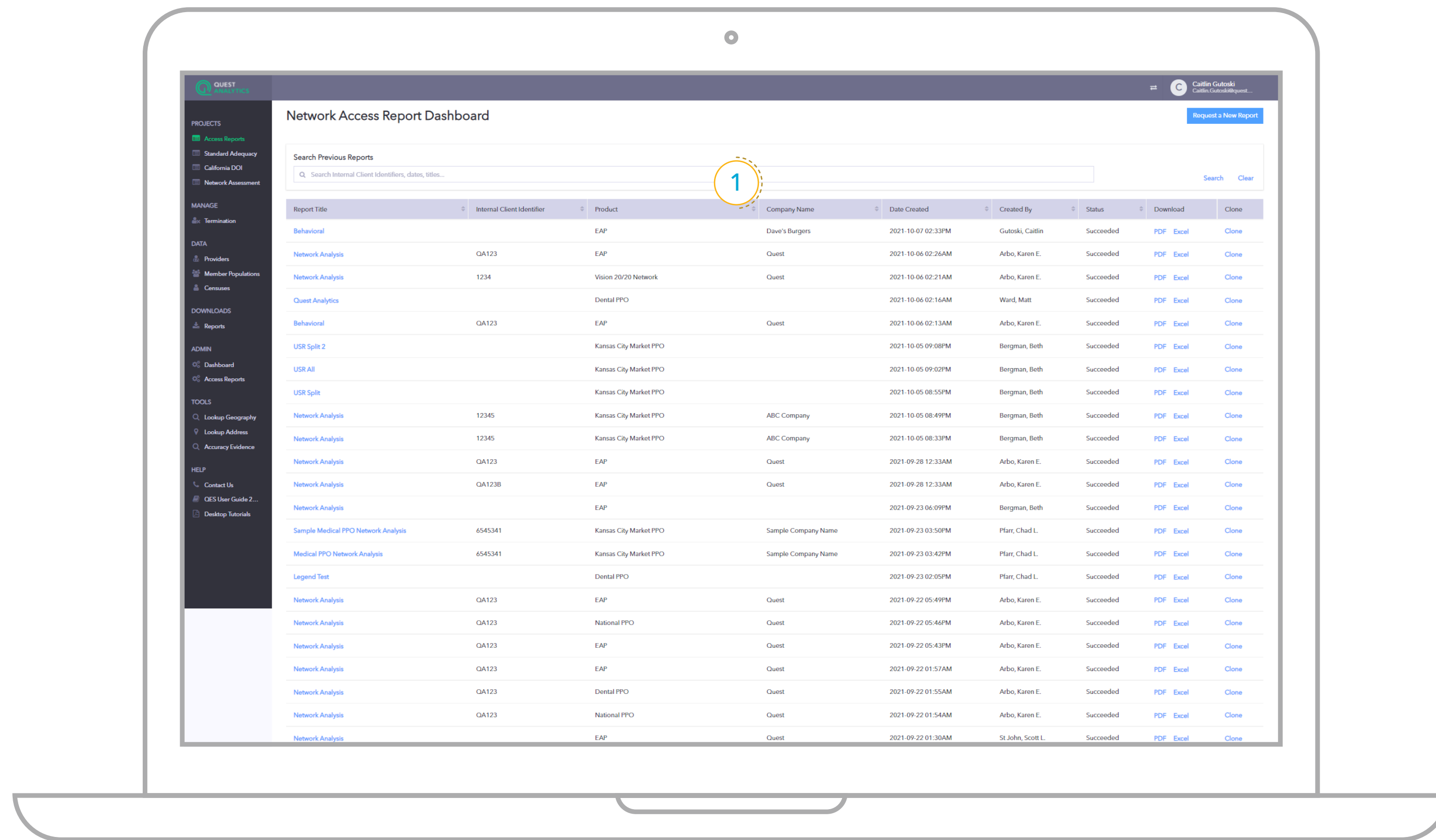
- 1 This is also handy if a user is cloning a specific portion of a previous report to confirm if settings are what is expected prior to running a report.





WHAT'S NEXT: **KEEP ON GOING**

This Dashboard allows users to **leverage previously run reports**.



DASHBOARD

- 1 Users can access their report history, while Access Analyst Managers have admin visibility to every report generated across all users.





questanalytics.com/solutions/qes-access-reporting